

RDC-6000 Windows XP Installation Guide

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2. Important notes

These instructions will guide you through the process of installing the RDC-6000 USB driver and utility software on your Windows XP computer. Be sure to read, understand, and observe all precautions and requirements prior to attempting these procedures. If you feel you need assistance, please contact our customer support network at the URL listed in the **Customer support** section below.

- Operating System: Windows XP (operation not guaranteed with other operating systems)
- Memory: 128MB or more (256MB or more is recommended)
- Connection cable: Use the dedicated cable included in the package
- Retrofit USB ports added by using an expansion feature (such as PCI bus) cannot be supported.
- Driver may fail to operate correctly when used with a USB hub or other USB devices.

3. Customer support

The following URLs may be useful if you need support during the installation process.

Download Windows XP-compatible software

http://www.ricoh.co.jp/r_dc/dc/notices/xp-dl.html

Contact Ricoh's customer support team

http://www.ricoh.co.jp/r_dc/dc/support/inquiry.html

4. Installing the USB driver

Note: The authority to install the driver to Windows XP is limited to users with administrator accounts. Users who cannot log on as administrators will not be able to install this driver.

I. Prior to installation

- (1) Download the latest RDC-6000 software at http://www.ricoh.co.jp/r_dc/dc/notices/xp-dl.html. Be sure to note the location where you save the downloaded file(s). You will need that information during the installation. Also, be sure to save the downloaded files to your computer's hard drive.
- (2) Save any important data you may be using and then quit all running applications.
- (3) Disconnect any other USB or Plug & Play devices.

II. Installation procedure

- (1) Switch on the computer and start Windows.
- (2) Connect RDC-6000 to your PC via USB cable (make sure camera is set to PC connection mode). Turn camera on.
- (3) When the Found New Hardware Wizard appears, select "Install from a list or specific location (Advanced)" and click Next to continue. (See Figure 1.)
- (4) The next window prompts you to specify the location of the driver. Browse to the folder where it is saved and then click Next to continue. (See Figure 2.)



Figure 1: Found New Hardware Wizard



- (5) At this point, a warning message will appear, but it can safely be ignored. Click **Continue Anyway** to continue. (See Figure 3.)
- (6) Click **Finish** when the wizard completes the installation. (See Figure 4.)



Figure 3: Warning message

5. Installing the utility software

I. Prior to installation

(1) Save any important data you may be using and then quit all running applications.

II. Installation procedure

- (1) Browse to the folder where you have stored the utility software, then click **setup.exe**.
- (2) Click Next at the Welcome screen. (See Figure 5.)
- (3) Enter your name and company at the prompt and click Next.
- (4) The next window will ask where you want to install the software. Click Next to accept the default location or Browse to choose a different one. (See Figure 6.)
- (5) Select a program folder (if desired) and click Next.
- (6) Click Next again to start copying files.
- (7) Click Finish when the Setup Complete window appears.



Figure 2: Specify driver location

Found New Hardware Wizard		
	Completing the Found New Hardware Wizard The wizard has finished installing the software for:	
	< Back Finish Cancel	

Figure 4: Installation complete



Figure 5: Setup's Welcome screen

Choose Destination Lo	cation 🗙
	Setup will install RDC6000 Camera Utility in the following folder. To install to this folder, click Next. To install to a different folder, click Browse and select another folder. You can choose not to install RDC6000 Camera Utility by clicking Cancel to exit Setup.
	Destination Folder C.\\RDC6000\Camera Utiliy Browse
	< <u>B</u> ack <u>N</u> ext > Cancel

Figure 6: Choose Destination Location



6. Installing the TWAIN driver

- (1) Browse to the folder where you have stored the TWAIN driver, then click setup.exe.
- (2) Click Next at the Welcome screen.
- (3) Enter your name and company at the prompt and click Next.
- (4) Click Finish when Windows notifies you that the installation is complete.

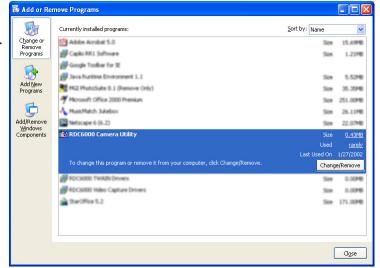
7. Installing the video driver

- (1) Browse to the folder where you have stored the video driver, then click setup.exe.
- (2) Click Next at the Welcome screen.
- (3) Enter your name and company at the prompt and click Next.
- (4) Click **OK** at the RegSvr32 alert.
- (5) Click Finish when Windows notifies you that the installation is complete.
- (6) Click OK at the RICOH Capture Driver Installation alert.

8. Uninstalling RDC-6000 software and drivers

I. Uninstalling the utility software

- (1) Open the Control Panel and select **Add or Remove Programs**.
- (2) In the Add or Remove Programs window, select the **RDC6000 Camera Utility** and click **Change/Remove**.
- (3) Click **Yes** to confirm that you want to remove this software.
- (4) When the unInstallShield wizard finishes the uninstallation, click **OK** to close the window.





II. Uninstalling the USB driver

- (1) Connect the camera to the computer via the USB cable. Make sure the mode dial is set to PC Mode, then turn the camera on.
- (2) Select the System icon from the Control Panel. Select the **Hardware** tab from the System Properties window that appears.
- (3) In the Hardware tab, click the **Device Manager** button.
- (4) In the device manager, click on the plus sign (+) beside **Universal Serial Bus controllers**, then select **RICOH RDC-6000**.
- (5) Right-click on RICOH RDC-6000 and select **Uninstall** from the context menu that appears.

III. Uninstalling the video driver

- (1) Open the Control Panel and select Add or Remove Programs.
- (2) In the Add or Remove Programs window, select the **RDC6000 Video Capture Drivers** and click **Change/Remove**.
- (3) Click Yes to confirm that you want to remove this software.
- (4) When the unInstallShield wizard finishes the uninstallation, click **OK** to close the window.

IV. Uninstalling the TWAIN driver

- (1) Open the Control Panel and select Add or Remove Programs.
- (2) In the Add or Remove Programs window, select the **RDC6000 TWAIN Drivers** and click **Change/Remove**.
- (3) Click **Yes** to confirm that you want to remove this software.
- (4) When the unInstallShield wizard finishes the uninstallation, click **OK** to close the window.



