

Appendix

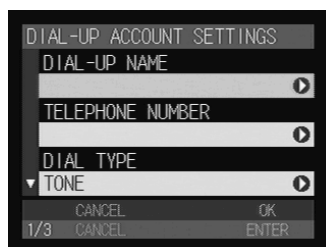
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
Character Input

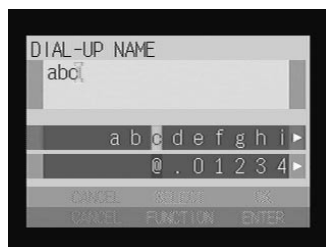
You can input characters when making the communication settings (mail address, title, message, etc.) as explained below.

■ Inputting

- 1 Select the item and press the  button to display the character input screen.



- 2 Select the desired character by using the  .  .  .  buttons and press the FUNCTION button.



- 3 Press the ENTER button to exit the character input screen.

■ Deleting

In step 2 above use the  .  .  .  buttons to move the cursor on the right position of the character to be deleted and press the  button.

- Note** • Details of communication setting items are given on page 22 “Setting Items for Communications”.

Troubleshooting

In the case of misoperation or when processing cannot be performed due to some problem, an error message will be displayed. This section explains the causes of problems and how to remedy them.



- Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.

■ Dial-Up Connection

Error Message	Cause and Remedy	Page
No PPP account entered	PPP account for dial-up setting is not entered. Enter user name (PPP account).	P.25
TEL NO must be entered	Telephone number has not been input in dial-up setting. Be sure to enter telephone number.	P.24
Authentication failed	Dial-up setting is incorrect. Check user name (PPP account) or PPP password and reset.	P.25
Connection ERROR	Connection cannot be established for some reason. Check setting for dial-up account, Direct Upload or FTP Upload and resend.	P.24 P.47 P.50
No communication card	Communication card has not been inserted. Insert it to card slot.	P.57
No response from communication card	Communication card has not been recognized. Check communication card setting (modem setting). If message still appears, remove communication card and reinsert it.	P.60
Line off or AT command ERROR	Communication cable has not been correctly connected to communication card. Connect cable correctly.	P.57
	AT command is incorrect in modem setting. Reset it.	P.60
Line busy	Dial-up destination is busy. Wait for a while and establish connection again.	—

■ Dial-Up Connection (continued)

Error Message	Cause and Remedy	Page
No carrier. Remote system is not data terminal (MODEM)	Dial-up destination has no data terminal (modem) for communication. Check telephone number of destination and reset dial-up account.	P.24
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
No response from remote terminal	There is no response from dial-up destination. Check telephone number of destination and reset dial-up account.	P.24
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
Disconnect from remote terminal	Connection has been terminated by dial-up destination. When you are in the middle of communicating, check if cable has been removed or not.	—
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
Disconnect from PPP server	Connection has been terminated by terminal (PPP server) of dial-up destination. Wait for a while and establish connection again.	—
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—

■ E-mail/Quick Send

Error Message	Cause and Remedy	Page
Setting error in SMTP server address	Mail environment setting is incorrect. Check address of outgoing mail server (SMTP server) and reset.	P.33
Setting error in POP3 server address	Mail environment setting is incorrect. Check address of incoming mail server (POP server) and reset.	P.33
No Mail setting	Mail settings have not been made or are incorrect. Reset.	P.33

■ E-mail/Quick Send (continued)

Error Message	Cause and Remedy	Page
Setting error either in user name or password	E-mail settings are incorrect. Check POP account and POP password and reset.	P.33
Server is shutdown	Mail server has been shutdown for some reason. Wait for a while and resend.	—
Mail handling error	Error in internal mail processing. Perform operation again. If problem persists, switch off power and perform operation again.	—
Mail processing error	Turn the camera off, then turn it back on again. If problem persists, make a backup of necessary files and format the storage memory.	*1
File I/O ERROR		
File processing error		
Mail Boxes full	Message storage capacity exceeded and no more mail can be downloaded. Delete unwanted mail from inbox or outbox, and download mail.	P.87 P.92
Folder id number exceeded. Cannot save.	Folder number exceeding 999 cannot be created. Delete folder.	*1
Illegal folder name	Specify another folder name.	*1
CF card is not in use. Format error. CF card is not in use. Access error.	Make a backup of necessary files and format the CF card, or use another storage memory.	*1
CF card is not in use. No media card inserted.	Insert the CF card.	*1
Insufficient memory. Resize and resend.	File size exceeded spool capacity and no more mail can be uploaded. Reduce attachment size.	P.45 P.74 P.86
Insufficient memory. Decrease the number of attachment files.	Mail box capacity as full. Delete unwanted mail in outbox or inbox, or decrease the number of attachment.	P.85 P.87 P.92
File resize ERROR	Image size cannot be changed. Changing image size is not available for the file format. Send it in original size.	P.85 P.87 P.92

*1 Refer to the 'Camera' operation manual.

■ E-mail/Quick Send (continued)

Error Message	Cause and Remedy	Page
No file	Selected file cannot be found. Select file again. If message still appears, storage memory is damaged. Make a backup file and format media.	P.65 P.74 P.85
No SEND TO address	Mail address has not been entered. Enter address.	P.44 P.75 P.84
Wrong sender address setting	E-mail settings are incorrect. Check sender name and reset.	P.33
No address	Mail address has not been registered in address book. Register it and retry operation.	P.38
Insufficient memory to save	Memory capacity is too small, and new mail cannot be composed or mail downloaded. Delete unwanted mail and attachment files from outbox or inbox.	P.87 P.92
Insufficient memory		
No QUICK SEND settings	Dial-up account for quick send has not been registered in dial-up list (DIAL-UP ACCOUNT). Register it and try operation.	P.24 P.43
Insufficient memory to send. Confirm file size of the mail.	Mail capacity is full. Delete unnecessary mails from outbox or inbox, or decrease the number of attachment.	P.87 P.92
No file. Confirm selected files.	Selected file cannot be found. Select file again. If message still appears, storage memory is damaged. Make a backup file and format media.	P.65 P.74 P.85
Cannot QUICK SEND this file	Files recorded in other camera modes than in Still Picture mode cannot be uploaded. Select files recorded in Still Picture mode.	P.65
Cannot send multiple files in QUICK SEND. Retry to select file.	Two or more files are selected. Select 1 file only.	P.65

■ Direct Upload/FTP Upload

Error Message	Cause and Remedy	Page
Too many files for Direct Upload	The number of file to upload is exceeding the capacity. Decrease the number of file to upload.	P.71 P.93
Cannot open files to send	File reading failure. Resend. If error persists, file may be unusable.	—
Uploading ERROR	Error during uploading. Check communication settings and resend.	P.24 P.47 P.50
File resize error	Change image size again or send in original size.	P.45 P.71 P.96
No file selected for Direct Upload	File has not been selected. Select file to upload.	P.65 P.71 P.93 P.105
No Dial-up name selected	Dial-up account has not been selected. Select dial-up account.	P.72 P.97 P.105
PPP ACCOUNT must be entered	PPP account has not been input. Input PPP account in dial-up setting.	P.25
TEL NO must be entered	Telephone number has not been input in dial-up setting. Be sure to enter telephone number.	P.24
No upload server name setting	Destination server has not been registered. Set destination server for Direct Upload or FTP server address for FTP Upload.	P.47 P.50
Cannot detect IP address	Destination server setting is incorrect and IP address cannot be obtained. Set destination server for Direct Upload or FTP server address for FTP Upload.	P.47 P.50
Authentication failed	Dial-up setting is incorrect. Check user name (PPP account) or PPP password and reset.	P.25

■ Direct Upload/FTP Upload (continued)

Error Message	Cause and Remedy	Page
Connection ERROR	Connection cannot be established for some reason. Check setting for dial-up account, Direct Upload or FTP Upload and resend.	P.24 P.47 P.50
No communication card	Communication card has not been inserted. Insert communication card in card slot.	P.57
No response from communication card	Communication card has not been recognized. Check communication card setting (modem setting). If message still appears, remove communication card and reinsert it.	P.60
Line off or AT command ERROR	Communication cable has not been correctly connected to communication card. Connect cable correctly.	—
	AT command is incorrect in modem setting. Reset it.	P.60
Line busy	Dial-up destination is busy. Wait for a while and establish connection again.	—
No carrier. Remote system is not data terminal (MODEM).	Dial-up destination has no data terminal (modem) for communication. Check telephone number of destination and reset dial-up account.	P.24
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
No response from remote terminal	There is no response from dial-up destination. Check telephone number of destination and reset dial-up account.	P.24
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
Disconnect from remote terminal	Connection has been terminated by dial-up destination. When you are in the middle of communicating, check if cable has been removed or not.	—
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—

■ Direct Upload/FTP Upload (continued)

Error Message	Cause and Remedy	Page
Disconnect from PPP server	Connection has been terminated by terminal (PPP server) of dial-up destination. Wait for a while and establish connection again.	—
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—

■ JOB Navi. Func.

Error Message	Cause and Remedy	Page
No image	Guide List including no image title is selected. Select Guide List including image tile.	*1
File I/O ERROR	File reading or writing failure. Delete unwanted file and perform operation. If message still appear, the storage memory is damaged. Make a backup of necessary file and format the storage memory.	*1
Cannot add new folder. Delete folder.	HTML folder is full. Delete unwanted HTML file by following steps in "Deleting an HTML File".	P.104
Folder is full. Cannot add anymore.	Folder capacity for DCIM folder is full. Delete unwanted folder.	*1

*1 Refer to the 'Connecting to a Personal Computer' operation manual.



- If the error message continues to be displayed after the above procedures have been followed, contact the store where purchased or your nearest Ricoh service office.

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Functional Index

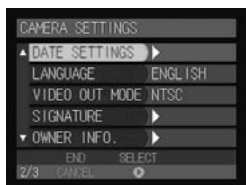


SET Mode (SET)

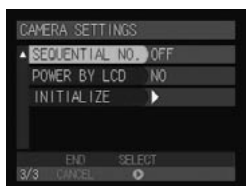
◆ CAMERA SETTINGS



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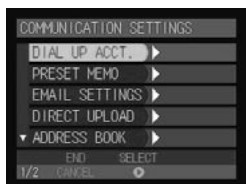


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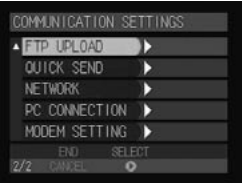


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◆ COMMUNICATION SETTINGS

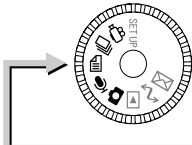


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Recording Mode

◆ MENU Button



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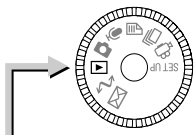


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◆ J Button	Image Capture Guide List	Connecting to a Personal Computer ...	P.106
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Play Mode (▶)

◆ MENU Button

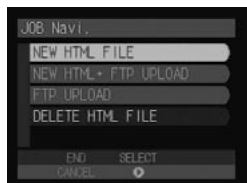


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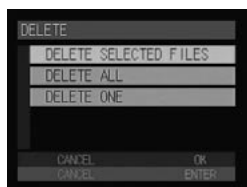
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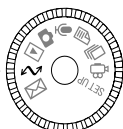
◆ [J] Button



... NEW HTML FILE	Communication/Internet	P.101
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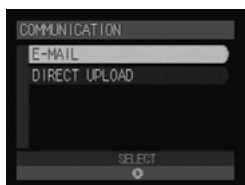


PC Mode (↻)

Connecting to a Personal Computer



Communication Mode (✉)



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MEMO

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